



**REPORT ON THE
UNEMPLOYMENT FUND**
FOR THE YEAR 2011

LETTER OF TRANSMITTAL

March 2nd, 2015

Sen. Dr. The Honourable Esther Byer
Minister of Labour, Social Security & Human Resource Development
Ministry of Labour, Social Security and Human Resource Development
3rd Floor, West Wing
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Warrens
ST. MICHAEL

Dear Minister,

I have the honour to submit to you, in your capacity as Minister responsible for National Insurance and Social Security, the Board's report on the Unemployment Fund for the year 2011.

Kindly note, that at the time of preparation of the report, the audit of the accounts had not been completed. The report of the Auditor General will be forwarded to you as soon as it becomes available.

Sincerely,



Dr. Justin Robinson
Chairman,
National Insurance Board

THE BOARD OF DIRECTORS

| | | |
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TABLE OF CONTENTS

SECTION

| | | |
|----|--|----|
| 1. | Introduction | 6 |
| 2. | Economic Overview | 7 |
| 3. | General | 10 |
| 4. | Financial Operations | 10 |
| | I. Revenue | 10 |
| | II. Expenditure | 11 |
| | III. Investment Portfolio and Fund Balance | 12 |
| | IV. General | 14 |
| 5. | Benefit Matters | 14 |
| 6. | Statistical Data Summary | 15 |
| 7. | Conclusion | 15 |
| 8. | References | 16 |
| 9. | Statistical Appendices | 17 |

LIST OF TABLES AND FIGURES

LIST OF TABLES

| | |
|---|----|
| Table 1: Distribution of Investment Income, 2011 | 11 |
| Table 2: Investment Portfolio at December 2011 & 2010 | 12 |
| Table 3: Unemployment Fund Balance, 2011 & 2010 | 13 |

LIST OF FIGURES

| | |
|--|----|
| Figure 1: Contributions and Benefit Payments, 2007 to 2011 | 11 |
| Figure 2: Portfolio Composition at December 31, 2011 | 13 |

STATISTICAL APPENDICES

1. Contribution and Benefit Expenditure by Month, 2011 & 2010
2. Unemployment Benefit Contributions, Claims and Payments, 2007 – 2011
3. Unemployment Claims Received and Approved by Month, 2011 & 2010
4. Unemployment Claims Processed, 2007 – 2011
5. Unemployment Benefit Claims Received per Month, 2007 – 2011
6. Unemployment Benefit Claims Awarded by Days Paid and Gender of Claimant, 2011
7. Unemployment Benefit Claims Awarded by Occupation, Days Paid and Gender of Claimant, 2011
8. Unemployment Benefit Recipients by Gender, 2007 – 2011
9. Unemployment Benefit Recipients by Age Group, 2011 & 2010
10. Unemployment Benefit Recipients by Gender and Age Group, 2011
11. Unemployment Benefit Recipients by Number of Days Paid, 2007 – 2011
12. Unemployment Benefit Claims Awarded by Industry, Days Paid and Gender, 2011

NATIONAL INSURANCE BOARD

REPORT OF THE UNEMPLOYMENT BENEFITS FUND FOR THE YEAR 2011

1. INTRODUCTION

The Unemployment Benefit Fund was introduced on 5 July, 1981 as a branch of the National Insurance and Social Security Scheme. The objective is to provide financial compensation to employees who either suffer partial or total loss of earnings due to total unemployment, lay-off or short-time.

Employed persons between the ages of 16 and under pensionable age are provided with coverage. However, permanent government employees and self employed persons are not eligible for unemployment benefits and therefore are not required to contribute to the Unemployment Fund.

The Scheme is financed through contributions and investment income. The contribution income is shared equally between employer and employee at a rate of 1.50% of earnings up to a maximum of \$4,090.00 per month or \$944.00 per week.

Establishment of the Unemployment Benefit Fund

The National Insurance and Social Security Act Cap. 47, Laws of Barbados was amended to establish the Unemployment Benefit Account as a separate entity from the National Insurance Fund. This became effective on 1 January, 1997 and the Unemployment Fund started with an opening balance of \$50 million.

2. ECONOMIC OVERVIEW

I. Economic Performance

The Central Bank of Barbados, in its Press Release September 2011 regarding the review of the economy for the first nine (9) months of 2011, has estimated that Real Gross Domestic Product (GDP) was only 1% higher than for the same period of 2010. This actualization is only half of what was projected to be and it was proposed that output did not reach its projection because:

- a. Tourism yielded less foreign exchange than in the previous year;
- b. Activity did not return to pre-recession levels in the international business and financial services sectors.
- c. Spending rose because of increased prices of fuel and other commodities.

As recorded by the Barbados Economic and Social Report 2011, the real GDP for the full year of 2011 expanded by a provisional 0.5% compared with an increase of 0.2% in 2010. The overall increase in real GDP growth was led mainly by an improved performance in the non-traded sector, which grew by 1.2% in 2011, following a 0.4% increase a year earlier. This growth was attributed to improved activity in the construction sub-sector which rose by 4.4%. However, the pass through effect of rising oil and commodity prices led to the inflation rate increasing during 2011, rising from 5.8% at the end of 2010 to 9.4% in 2011.

At the end of 2011, the Balance of Payments (BOP) on the external current account was estimated to be in deficit to the extent of \$795.8 million or approximately 9.2% of GDP (at market prices). This represented an increase when compared with the deficit of \$517.4 million recorded at the end of 2010. The fiscal deficit at the end of the review period was estimated to have stood at 5.4% of GDP compared with 8.8% for the previous financial year.

At the end of the reporting year, 16,100 persons were unemployed as compared with 15,300 persons in the previous year. As a result, the unemployment rate rose to 11.2%, up from 10.7% at the end of 2010. The unemployment rate for males was 9.8%, a decline of 1.1%, while for females the unemployment rate stood at 12.6%, an increase of 2.0% when compared with the same period in 2010.

At the end of 2011, the Net International Reserves (NIR) of the monetary authorities fell by 1.1% to \$1,420.0 million compared with \$1,435.3 million at the end of 2010. In addition, the import reserve cover for goods and services stood at 16.5 weeks relative to 18.4 weeks registered a year earlier.

TOURISM

Tourism receipts in 2011 were estimated at \$1,808.0 million, a decrease of 6.1% compared with the revised \$1,925.4 million in 2010. It was also noted that tourism receipts contributed 46% of foreign exchange earnings in the first nine months of 2011.

Value added in tourism was estimated to have declined by 0.2%. Long stay tourist arrivals grew by 6.7% while cruise passenger arrivals fell by 6.9% for the period January to December 2011, when compared with the same period in 2010.

AGRICULTURE & MANUFACTURING

During 2011, sugar production fell by an estimated 7.9%, following the 20.3% decline registered in 2010. Similarly, output in the non-sugar agriculture and fishing sub-sector recorded a fall-off, declining by 2.4%. Manufacturing output fell by an estimated 5.7% during the review period. At the end of December 2011, credit to manufacturing rose by 12.9%, to reach \$146.6 million compared with the \$129.8 million recorded for the similar period in 2010.

TRADE SECTORS (Exports & Imports)

Domestic exports for 2011 were estimated at \$494.9 million, representing an increase of 4.7% or \$22.4 million above the \$472.5 million recorded for 2010. The primary market for Barbados' domestic exports continued to be CARICOM, with a market share of 40.4%. Exports to this group of countries, decreased by 2.9%, to reach \$199.8 million compared with the \$205.8 million recorded for 2010. The UK and US were the second and third largest markets respectively, for Barbados' domestic exports.

During 2011, total imports (cif) stood at \$2,627.3 million, an increase of \$233.7 million or 9.8%. The US continued to be the primary extra-regional supplier and the largest trading partner overall, accounting for 42.4% or \$1,114.4 million of imports compared with 43.3% or \$1,036.8 million in 2010. CARICOM was the second largest source of imports, accounting for 10.5% of total imports. The third largest supplier of imports in 2011 was the UK, with a market share of 5.4% valued at \$143.1 million. A decline was recorded for Japan by 3.8%.

Net receipts from the export of services fell by 7.0% to \$1,657.2 million compared with \$1,781.2 million recorded in 2010. In addition, current transfers rose by \$7.7 million to \$85.5 million in contrast to \$77.8 million at the end of 2010.

NON-TRADED SECTORS

In terms of the non-traded sectors, this grew by 1.2%, led mainly by the construction sector which grew by an estimated 4.4%. Business and other services sector grew by 1.1%, while growth in the wholesale and retail sector was flat. The Mining & Quarrying and Electricity, Gas & Water sub-sectors registered the largest decreases during the review period, falling by 12.1% and 1.3% respectively.

FINANCIAL SECTOR

The banking system during 2011 continued to be challenged as domestic deposits within commercial banks remained flat, however credit accumulation showed improvements. With marginal improved performance in credit and deposits, liquidity in the banking system increased. As a result, the excess liquidity ratio grew from 9.3% at the end of December 2010 to 9.7% at the end of December 2011.

INTERNATIONAL & FINANCIAL SERVICES

In the International Business sector the number of licences issued during 2011 totalled 616 as compared with 515 at the end of 2010, representing a 19.6% increase in overall new company formation. There were 508 new International Business Companies (IBCs) licensed during the year compared with a revised figure of 420 in 2010. This represented an increase of 21.0%. International Societies with Restricted Liability (ISRLs) new licenses totalled twenty-eight (28) at the end of December 2011, which was seventeen (17) more than what was recorded in 2010.

Completing the upgrade of financial regulation and the extension of Barbados' network of Double Taxation Agreements (DTAs) are key actions being used to spur new growth in international business and financial services.

II. Impact on the Unemployment Scheme

In 2011, there was a 4.4% decrease in the number of claims received by the National Insurance Office compared to 2010. The claims allowed increased by 0.8% and the total number of days paid for all claims increased during 2011. Unemployment benefits paid increased from \$46.2 million in 2010, by 15.8% , to \$53.4 million in 2011. It should be noted that the total benefits paid include claims of 2,464 that were brought forward from the previous year.

3. GENERAL

I. Board Meetings

The National Insurance Board held eleven (11) meetings during the year at which matters relating to the administration of the Scheme and its finances were discussed.

II. Appeals to Tribunal

During 2011, six (6) cases were heard by the Tribunal. The Director's decision was reversed in three (3) cases.

4. FINANCIAL OPERATIONS

I. Revenue

Total revenue recorded for 2011 totalled \$37.4 million compared to \$42.2 million in 2010, a decrease of 11.4%.

(i) Contributions

Contributions in 2011 totalled \$32.8 million compared to a revised \$32.9 million in 2010, a decrease of 0.3%.

(ii) Investment Income

Investment income earned on this fund dropped from \$5.8 million in 2010 to \$4.6 million in 2011. Investment income has been declining since 2008 and favouring longer term investments with debentures accounting for more than half the investment income realized in 2011.

Table 1: Distribution of Investment Income 2011

| Asset | Income (\$) | Distribution (%) |
|----------------|------------------|------------------|
| Treasury Bills | 108,712 | 2.8 |
| Deposits | 532,493 | 13.8 |
| Debentures | 2,078,958 | 53.7 |
| Treasury Notes | 1,150,244 | 29.7 |
| Total | 3,870,407 | 100.0 |

II. Expenditure

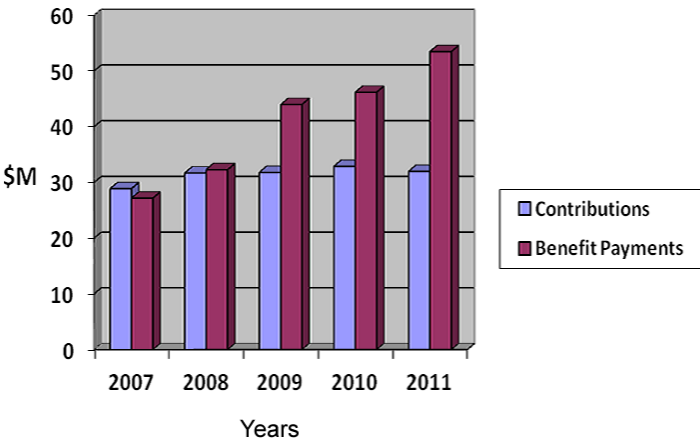
In 2011, total expenditure for the Fund was \$55.4 million compared to the 2010 total expenditure of \$59.0 million. Total expenditure comprised \$53.5 million in benefit expenditure and \$1.9 million in administrative expenditure.

(i) Benefits

The \$53.4 million paid in 2011 is an increase of 15.8% over \$46.2 million paid in 2010.

The relationship between contribution income and unemployment benefits for the period 2007 to 2011 is shown in Figure 1.

Figure 1: Contributions and Benefit Payments, 2007 to 2011



(ii) Administrative Expenses

Administrative expenses for 2011 totalled \$1.9 million compared to \$2.8 million in 2010.

The ratio of Administrative Expenses to Contribution Income decreased from 8.5% in 2010 to 5.8% in 2011 .

At December 31, 2011, there was a liability of \$5.7 million representing amounts owed to the National Insurance Fund for benefits paid on behalf of the Unemployment Fund.

A deficit of \$18.8 million was recorded for the year.

III. Investment Portfolio

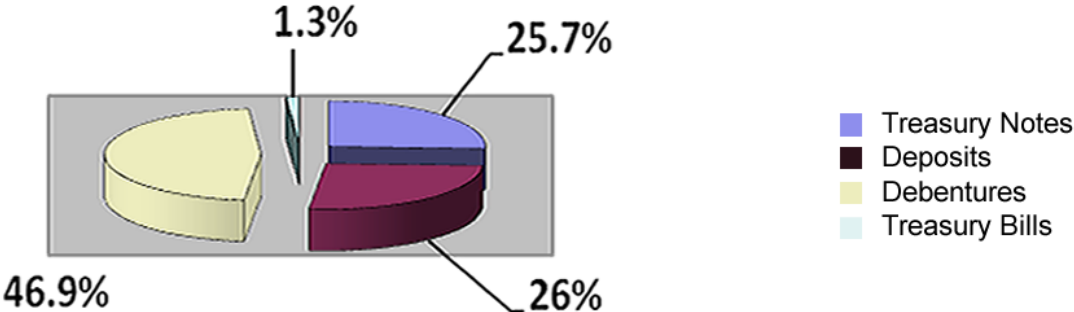
The composition of the investment portfolio for 2011 compared to 2010 is shown in **Table 2**.

Table 2 indicates that there was a sizeable decrease in Treasury Bills which decreased by \$5.8 million in 2011.

Table 2: Investment Portfolio at December 2011 & 2010

| | 2011 Portfolio | | 2010 Portfolio | |
|----------------|----------------|--------------|----------------|--------------|
| | \$M | % | \$M | % |
| Deposits | 19.5 | 26.0 | 8.6 | 10.17 |
| Treasury Bills | 1.0 | 1.3 | 6.8 | 7.96 |
| Debentures | 35.2 | 46.9 | 35.2 | 41.46 |
| Treasury Notes | 19.3 | 25.7 | 34.3 | 40.41 |
| Total | 75.0 | 100.0 | 84.9 | 100.0 |

Figure 2: Portfolio Composition at December 31, 2011



FUND BALANCE

Cash in hand and at bank at the end of 2011 was \$4.5 million compared to the adjusted \$4.6 million recorded in 2010. Income receivable was slightly less at \$0.6 million compared to the \$1.0 million in 2010. Contribution receivables and other receivables were \$25.2 million and \$5.7 million respectively. Investments on the other hand showed a reduction from \$84.9 million to \$75.0 million as continued pressure was put on the Fund due to the unemployment situation in the country.

Table 3: Unemployment Fund Balance 2011 & 2010

| | 2011 \$Millions | 2010 \$Millions |
|---|--------------------|--------------------|
| Cash and bank balances | 4.5 | 4.6 |
| Investment income receivable | 0.6 | 1.0 |
| Contribution and other receivables | 30.9 | 38.6 |
| Investments | 75.0 | 84.9 |
| Total | 111.0 | 129.1 |

IV. General

The accounts for the year are at present unaudited.

5. BENEFIT MATTERS

Fifteen thousand, seven hundred and five (15,705) claims were received in 2011, a decrease of 716 claims or 4.4% below the 16,421 claims received in 2010. In addition to the revised 2,464 claims brought forward at the end of 2010, there were a total of 18,169 claims to be processed. Of the total claims to be processed, 81.1% or 14,730 claims, were allowed and 8.4% or 1,523 of these claims were disallowed. Unemployment benefit claims in the amount of 1,616 were pending at the end of the year under review. **See Appendix 4.**

Total contributions received in 2011 decreased to \$32.8 million from \$32.9 million in the respective years. Conversely, the total benefits payments increased by 15.6%, from \$46.2 million in 2010 to \$53.4 million in 2011; which has steadily increased over the last five years and has almost doubled from \$26.8 million in 2007 to \$53.4 million in 2011. In addition, claims allowed in 2011 increased by 0.8% (114 claims) to 14,730 claims in comparison with the 14,616 claims recorded in 2010. **See Appendix 2.**

Of the 14,730 claims allowed in the year under review, 57.2% (8,430) were recorded for female claimants while the remaining 42.8% (6,300) were male claimants. In 2010, female claimants accounted for 53.1% of all claims allowed while the males accounted for 46.9%. An increase of claims allowed was observed in 2011 compared to 2010; and likewise for the respective years, the average number of days paid also increased for both female and male claimants. **See Appendix 6.**

Female claimants were paid on average for 72 days in 2011 while the average in 2010 was 64 days. Male claimants were paid on average for 71 days in 2011 compared to 62 days in 2010. The overall average number of days paid for all claims in 2011 was 71 days, while in 2010 the overall average was 63 days. This represents a 13.6% increase, from 2010 to 2011, in the overall average number of days paid within that period. **See Appendix 6.**

Service Workers accounted for 54.3% of the claims allowed; represented by 3,050 male and 4,955 female. Skilled Craftsmen represented the second largest group of unemployed persons accounting for 10.6%. During 2010, Service Workers and Skilled Craftsmen accounted for 45.5% and 13.7% respectively of all unemployed persons. **See Appendix 7.**

Eleven thousand, three hundred and thirty-one (11,331) claimants were recorded in the year under review, which was 219 more than the 11,112 claimants in 2010; with the majority of claimants being female. In 2011, the female population accounted for 55.6% (6,298) of the 11,331 claimants while the males accounted for 44.4% (5,033). A similar trend was observed in 2010 where the females accounted for 52.9% and the males were 47.1%. **See Appendix 8.**

The majority of females that were awarded unemployment benefit in 2011 were recorded in the 25-44 age group. This age group accounted for 52.5% of the 6,298 female recipients. The majority of male recipients also came from the 25 to 44 age category accounting for 51.0% of the 5,033 male recipients. Statistics from 2010 and 2011 reveal that the age group 25 - 44 also accounted for 51.9% and 53.3% , which represented the majority of recipients in the respective years. **See Appendices 9 and 10.**

In 2011, the highest percentage of claimants 28.3% (3,209 claimants) received payments for the period of 13 to 42 days. Further analysis shows that only 0.2% (22 recipients), who received unemployment benefits in 2011, were paid for 156 days versus 4.0% (444 recipients) captured in 2010. However, due to the 14 week temporary extension granted from 156 days (26 weeks) to a maximum 240 days (40 weeks), it is significant to note that 22.3% (2,528 recipients) were awarded unemployment benefits in 2011 against 12.3% (1,364 recipients) in 2010. This 85.3% increase of recipients can be viewed as a supporting indicator of the overall estimated national unemployment rise between 2010 to 2011 from 10.7% to 11.2%. **See Appendix 11.**

During 2011, the industries that were most severely impacted by the economic recession were Community & Personal Service Activities, Manufacturing, Wholesale & Retail and Financial Intermediation. Community & Personal Service Activities accounted for more than half of the claims, at 58.5%, with an average of 71 days paid per claim. **See Appendix 12.**

6. STATISTICAL DATA SUMMARY

The appendices to this report provide statistical information on

- unemployment claims received and allowed,
- unemployment benefits paid and contributions collected, and
- information on the unemployment recipients and claims by varying categories.

In addition, comparative unemployment data is provided for the period 2007 to 2011 and all dollar values within the Appendices are expressed in Barbados dollars.

7. CONCLUSION

The Board wishes to express its appreciation to the Director and staff for their management of the Fund and the entire National Insurance Scheme during the year.

8. REFERENCES

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Central Bank of Barbados (2011). News Release - Review of the Economy for the First Nine Months of 2011. Retrieved from < <http://www.centralbank.org.bb/WEBCBB.nsf/news/C6697B4072683A9A04257926005DF1F5?OpenDocument> >

STATISTICAL APPENDICES

A. STATISTICAL DATA

(All dollar values are expressed in Barbados dollars)

Appendix 1: Contribution and Benefit Expenditure by Month, 2011 & 2010.

| Month | 2011 | | 2010 | |
|--------------|-----------------------|-------------------|-----------------------|-------------------|
| | Contributions (\$) | Benefits (\$) | Contributions (\$) | Benefits (\$) |
| January | 2,692,915 | 5,072,838 | 3,092,393 | 3,565,374 |
| February | 2,858,812 | 3,937,802 | 2,893,311 | 3,104,000 |
| March | 2,574,103 | 4,509,378 | 2,930,388 | 3,749,839 |
| April | 2,500,570 | 3,782,381 | 2,768,344 | 3,360,737 |
| May | 2,444,159 | 4,455,744 | 2,038,821 | 3,523,103 |
| June | 2,684,366 | 4,264,124 | 2,983,734 | 3,732,465 |
| July | 2,573,852 | 4,380,171 | 2,462,472 | 4,078,608 |
| August | 2,215,093 | 4,728,282 | 2,676,182 | 4,047,694 |
| September | 3,064,309 | 4,740,259 | 3,120,214 | 4,112,966 |
| October | 2,878,740 | 4,831,303 | 2,125,477 | 4,358,942 |
| November | 2,658,785 | 4,576,166 | 2,953,130 | 4,395,019 |
| December | 3,692,298 | 4,166,806 | 2,809,441 | 4,129,962 |
| Total | 32,838,002 | 53,445,254 | 32,853,907 | 46,158,708 |

Appendix 2: Unemployment Benefit Contributions, Claims and Payments, 2007 - 2011

| Year | Contributions (\$M) | Benefits (\$M) | Claims Received | Claims Allowed |
|------|---------------------|----------------|-----------------|----------------|
| 2007 | 28.9 | 26.8 | 11,488 | 10,370 |
| 2008 | 31.7 | 31.5 | 12,698 | 11,568 |
| 2009 | 31.8 | 44.0 | 16,866 | 15,371 |
| 2010 | 32.9 | 46.2 | 16,421 | 14,616 |
| 2011 | 32.8 | 53.4 | 15,705 | 14,730 |

Appendix 3: Unemployment Claims Received and Approved by Month, 2011 & 2010

| Month | 2011 | | 2010 | |
|--------------|---------------|---------------|---------------|---------------|
| | Received | Allowed | Received | Allowed |
| January | 1,591 | 2,405 | 1,605 | 1,575 |
| February | 980 | 994 | 1,088 | 1,053 |
| March | 1,092 | 963 | 1,488 | 1,370 |
| April | 1,185 | 804 | 1,415 | 1,154 |
| May | 1,362 | 1,367 | 1,419 | 1,185 |
| June | 1,470 | 1,021 | 1,661 | 1,318 |
| July | 1,148 | 1,355 | 1,382 | 1,662 |
| August | 1,300 | 972 | 1,334 | 1,278 |
| September | 1,835 | 1,519 | 1,660 | 1,134 |
| October | 1,263 | 1,380 | 1,012 | 1,395 |
| November | 864 | 1,137 | 893 | 800 |
| December | 1,615 | 813 | 1,464 | 692 |
| Total | 15,705 | 14,730 | 16,421 | 14,616 |

Appendix 4: Unemployment Claims Processed, 2007 – 2011

| Year | Claims Brought Forward | Claims Received | Total Claims for Processing | Claims Allowed | Claims Disallowed | Claims Pending |
|------|------------------------|-----------------|-----------------------------|----------------|-------------------|----------------|
| 2007 | 1,693 | 11,488 | 13,181 | 10,370 | 1,286 | 1,525 |
| 2008 | 1,553 | 12,698 | 14,497 | 11,568 | 1,063 | 1,623 |
| 2009 | 1,641 | 16,866 | 18,507 | 15,371 | 1,125 | 2,011 |
| 2010 | 2,011 | 16,421 | 18,432 | 14,616 | 1,130 | 2,464 |
| 2011 | 2,464 | 15,705 | 18,169 | 14,730 | 1,523 | 1,616 |

Appendix 5: Unemployment Benefit Claims Received Per Month, 2007 - 2011

| Month | 2011 | 2010 | 2009 | 2008 | 2007 |
|--------------|---------------|---------------|---------------|---------------|---------------|
| January | 1,591 | 1,605 | 1,678 | 1,071 | 1,070 |
| February | 980 | 1,088 | 1,133 | 771 | 660 |
| March | 1,092 | 1,488 | 1,277 | 781 | 875 |
| April | 1,185 | 1,415 | 1,258 | 973 | 1,129 |
| May | 1,362 | 1,419 | 1,599 | 1,036 | 971 |
| June | 1,470 | 1,661 | 1,768 | 1,178 | 1,003 |
| July | 1,148 | 1,382 | 1,429 | 1,267 | 1,004 |
| August | 1,300 | 1,334 | 1,384 | 867 | 828 |
| September | 1,835 | 1,660 | 1,632 | 1,355 | 1,294 |
| October | 1,263 | 1,012 | 1,207 | 955 | 866 |
| November | 864 | 893 | 864 | 768 | 756 |
| December | 1,615 | 1,464 | 1,637 | 1,675 | 1,032 |
| Total | 15,705 | 16,421 | 16,866 | 12,698 | 11,488 |

Appendix 6: Unemployment Benefit Claims Awarded by Days Paid and Gender of Claimant, 2011

| Age Group | Males | | Females | | Total | |
|------------------|-----------------------|------------------|-----------------------|------------------|-----------------------|------------------|
| | Claims Allowed | Days Paid | Claims Allowed | Days Paid | Claims Allowed | Days Paid |
| Under 30 | 2,024 | 164,692 | 2,456 | 204,812 | 4,480 | 369,504 |
| 30-39 | 1,598 | 113,119 | 2,183 | 159,536 | 3,781 | 272,655 |
| 40-49 | 1,273 | 84,846 | 2,031 | 132,110 | 3,304 | 216,956 |
| 50-59 | 1,045 | 65,270 | 1,402 | 87,208 | 2,447 | 152,478 |
| 60-65 | 360 | 18,742 | 358 | 21,466 | 718 | 40,208 |
| Total | 6,300 | 446,669 | 8,430 | 605,132 | 14,730 | 1,051,801 |

Appendix 7: Unemployment Benefit Claims Awarded by Occupation, Days Paid and Gender of Claimant, 2011

| Occupation | Male | | Female | | Total | |
|--|------------------|----------------|------------------|----------------|------------------|------------------|
| | Benefits Allowed | Days Paid | Benefits Allowed | Days Paid | Benefits Allowed | Days Paid |
| Service Workers Production | 3,050 | 208,808 | 4,955 | 311,211 | 8,005 | 520,019 |
| Process Workers | 275 | 16,567 | 233 | 7,733 | 508 | 24,300 |
| Skilled Craftsmen | 1,272 | 84,392 | 291 | 16,425 | 1,563 | 100,817 |
| Transport & Communication Workers | 596 | 35,161 | 262 | 21,246 | 858 | 56,407 |
| Quarry Workers | 86 | 1,946 | - | - | 86 | 1,946 |
| Farmers, Fishermen etc. | 113 | 11,547 | 119 | 9,985 | 232 | 21,532 |
| Sales Workers | 146 | 15,564 | 539 | 48,994 | 685 | 64,558 |
| Clerical Workers | 151 | 13,428 | 1,024 | 96,809 | 1,175 | 110,237 |
| Administrative and Managerial Professionals | 430 | 41,307 | 611 | 62,190 | 1,041 | 103,497 |
| Professional, Technical and Related Workers | 137 | 14,733 | 366 | 27,612 | 503 | 42,345 |
| Others | 44 | 3,216 | 30 | 2,927 | 74 | 6,143 |
| Total | 6,300 | 446,669 | 8,430 | 605,132 | 14,730 | 1,051,801 |

Appendix 8: Unemployment Benefit Recipients by Gender, 2007 – 2011

| Year | Males | Females | Total |
|------|-------|---------|--------|
| 2007 | 3,378 | 4,924 | 8,302 |
| 2008 | 3,787 | 5,217 | 9,004 |
| 2009 | 6,267 | 7,383 | 13,650 |
| 2010 | 5,239 | 5,873 | 11,112 |
| 2011 | 5,033 | 6,298 | 11,331 |

Appendix 9: Unemployment Benefit Recipients by Age Group, 2011 & 2010

| Age Group | 2011 | | 2010 | |
|--------------|---------------|--------------|---------------|--------------|
| | No. | % | No. | % |
| 16 - 19 | 353 | 3.1 | 355 | 3.2 |
| 20 - 24 | 1,596 | 14.1 | 1,477 | 13.3 |
| 25 - 34 | 3,197 | 28.2 | 3,131 | 28.2 |
| 35 - 44 | 2,688 | 23.7 | 2,794 | 25.1 |
| 45 - 54 | 2,253 | 19.9 | 2,178 | 19.6 |
| 55 - 64 | 1,177 | 10.4 | 1,125 | 10.1 |
| 65 and Over | 67 | 0.6 | 52 | 0.5 |
| Total | 11,331 | 100.0 | 11,112 | 100.0 |

Appendix 10: Unemployment Benefit Recipients by Gender and Age Group, 2011

| Age Group | Female | Male | Total |
|--------------|--------------|--------------|---------------|
| 16 - 19 | 167 | 185 | 352 |
| 20 - 24 | 755 | 854 | 1,609 |
| 25 - 34 | 1,417 | 1,776 | 3,193 |
| 35 - 44 | 1,149 | 1,532 | 2,681 |
| 45 - 54 | 947 | 1,307 | 2,254 |
| 55 - 64 | 564 | 613 | 1,177 |
| 65 and Over | 34 | 31 | 65 |
| Total | 5,033 | 6,298 | 11,331 |

Appendix 11: Unemployed Benefit Recipients by Number of Days Paid 2007-2011

| | 2011 | | 2010 | | 2009 | | 2008 | | 2007 | |
|--------------|-------------------|------------|-------------------|------------|-------------------|------------|-------------------|------------|-------------------|------------|
| Days Paid | No. of Recipients | % | No. of Recipients | % | No. of Recipients | % | No. of Recipients | % | No. of Recipients | % |
| 1 - 12 | 1,881 | 16.6 | 1,212 | 10.9 | 1,197 | 8.8 | 1,008 | 11.2 | 1,184 | 14.26 |
| 13 - 42 | 3,209 | 28.3 | 2,724 | 24.5 | 2,698 | 19.8 | 2,186 | 24.3 | 1,810 | 21.80 |
| 43 - 78 | 1,587 | 14.0 | 2,081 | 18.7 | 2,235 | 16.4 | 1,742 | 19.3 | 1,634 | 19.68 |
| 79 - 108 | 894 | 7.9 | 1,280 | 11.5 | 1,364 | 10.0 | 1,015 | 11.3 | 1,005 | 12.11 |
| 109 - 138 | 729 | 6.4 | 1,199 | 10.8 | 1,211 | 8.9 | 1,341 | 14.9 | 1,022 | 12.31 |
| 139 - 155 | 481 | 4.2 | 804 | 7.2 | 676 | 5.0 | 797 | 8.9 | 844 | 10.17 |
| 156 | 22 | 0.2 | 444 | 4.0 | 4,269 | 31.3 | 915 | 10.2 | 803 | 9.67 |
| 157-239 | 2015 | 17.8 | 1,270 | 11.4 | | | | | | |
| 240 | 513 | 4.5 | 98 | 0.9 | | | | | | |
| Total | 11,331 | 100 | 11,112 | 100 | 13,650 | 100 | 9,004 | 100 | 8,302 | 100 |

Note: In 2010, the Unemployment Benefit Payments were extended by 14 weeks, taking the upper limit from 26 weeks (156 days) to 40 weeks (240 days), beginning August 2010 until June 2012.

Appendix 12: Unemployment Benefit Claims Awarded by Industry, Days Paid and Gender, 2011

| Industry | Male | | Female | | Total | |
|---|---------------|------------------|---------------|------------------|---------------|------------------|
| | No. of Claims | No. of Days paid | No. of Claims | No. of Days paid | No. of Claims | No. of Days paid |
| Agriculture, Fisheries, Hunting and Forestry. | 121 | 11,005 | 44 | 2,735 | 165 | 13,740 |
| Mining and Quarrying | 11 | 723 | 1 | 161 | 12 | 884 |
| Manufacturing | 309 | 20,025 | 686 | 22,796 | 995 | 42,821 |
| Electricity, Gas and Water Supply | 19 | 1,632 | 14 | 1,893 | 33 | 3,525 |
| Construction | 796 | 34,109 | 107 | 7,675 | 903 | 41,784 |
| Wholesale and Retail Trade | 334 | 39,509 | 820 | 81,466 | 1,154 | 120,975 |
| Hotel and Restaurant | 408 | 33,831 | 1,016 | 57,914 | 1,424 | 91,745 |
| Transport, Storage and Communication | 110 | 9,476 | 165 | 12,767 | 275 | 22,243 |
| Financial Intermediation | 377 | 39,246 | 746 | 84,336 | 1,123 | 123,582 |
| Community, Social and Personal Service Activities | 3,801 | 255,972 | 4,817 | 332,098 | 8,618 | 588,070 |
| Not Assigned | 14 | 1,141 | 14 | 1,291 | 28 | 2,432 |
| Total | 6,300 | 446,669 | 8,430 | 605,132 | 14,730 | 1,051,801 |



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